



**TRINITY
HEALTH**

What happens when hiring an employee who should have been excluded drives the need for new system

BACKGROUND

Trinity Health is a nonprofit, integrated healthcare system serving northwest/central North Dakota and Eastern Montana with approximately 3,000 employees. With more than forty specialties, several rural health clinics, a tertiary care hospital in Minot, and a long-term care facility, Trinity provides a full complement of healthcare services to the region.

CHALLENGE

Trinity Health needed to be able to do exclusion checking but knew they couldn't do it properly in-house because they only had two people in the compliance department. Also, an incident where Trinity had inadvertently hired an "excluded" person because the state had not updated their database made them realize they needed a more accurate system for exclusion checking. Trinity explored many options, including solutions from the large vendors, but found that SanctionCheck from ComplianceLine was the perfect fit for their needs.

"The experience working with the ComplianceLine team has been very good. It's much better than other exclusion providers with less than a day turnaround. And the response time for the change out of users is less than 2 hours."

Bruce Mettin, Chief Compliance Officer

SOLUTION

Trinity Health ultimately chose SanctionCheck from ComplianceLine because of the quality and accuracy of the data, the quick turnaround, ease of use, and affordability. They combined SanctionCheck with the Social Security Death Master Search, which safeguards Trinity from hiring or contracting with individuals using false identities or identities of deceased persons.



THE RESULTS

Trinity Health gained increased confidence in exclusion screening by using SanctionCheck as a single source for the twelve databases they need to review on a regular basis. Adaptive Intelligence algorithms remember their team's prior review decisions which reduces follow up work. This smart learning feature frees the Trinity Health team to focus on other responsibilities.

ABOUT US

ComplianceLine is on a mission to make the world a better workplace by giving leaders who care actionable insight, tools, and services to mitigate risks, engage employees, and build strong cultures.

We believe people matter most of all, and the workplace must be a place where employees thrive, are protected, and make a difference in the community regardless of their background. As conscious members of our local and the global community, we improve the social, economic and environmental wellbeing of people through service to all our stakeholders by improving the justice of workplace environments and reducing pollution to the environment.

We proudly foster a socially aware culture inclusive of all perspectives where each member cares about what is going on in the world to impact coworkers, clients, and the worldwide community, through servanthood in four dimensions. By attracting and building up people who genuinely care about each other, we incorporate each unique employees' ideas and contributions to do our best for our clients and every stakeholder. We foster empowered communication, candid feedback, and our professional strengths to build socially responsible partnerships to improve the lives, environment, and communities of all we serve. ComplianceLine believes that when caring change makers work together toward a noble goal, we can transform the future of the entire planet into a more just, compassionate, and transparent place for every person.

ComplianceLine allows you to do the following:

SanctionCheck helps make sense of the ever-evolving exclusion review process with custom solutions to meet unique compliance needs. SanctionCheck is a comprehensive, auditable, streamlined solution to searching your employees and vendors against exclusions and agency sanctions such as OIG, SAM, and state Medicaid. Options range from web access, where a companies' team handles and manages the process, to full end-to-end handling of the entire sanctions review operation.

"SanctionCheck is seamless and so easy to use, it has become second nature to us."

Bruce Mettin, Corporate Compliance Officer